# Resolving issues with Windows Performance Counters

If the Windows Performance Counters are corrupted, you may get an error that starts with "Cannot load Counter Name..." The following steps should fix this up.

- Save and extract this ZIP file to somewhere on your computer: **ResetPerfCounters.zip**
- Right-click ResetPerfCounters.bat and choose "Run as administrator"
- Restart TrayStatus

# Silent Installer Options

If you want to deploye TrayStatus using central software deployment, like PDQ Deploy or SCCM, we recommend using the following command line parameters with the installer:

```
TrayStatusSetup-
4.2c.exe /VERYSILENT /STARTUPALL=1 /DISABLESETTINGSAUTOOPENALLUSERS=1 /LKEYALL="licensekey"
```

# Custom Icon Themes

To create a custom icon theme, take a look at a pre-installed icon theme in the TrayStatus installation folder, for example: "C:\Program Files (x86)\TrayStatus\Icons\Light Icons". Create a new folder in "%appdata%\TrayStatus\Icons" with your icon theme name, and put your new icons into that folder. Your icons will need the same names the pre-installed theme icons. For any help with this, please **contact us**.

# How do I install the Free version of TrayStatus?

TrayStatus uses the same installer for both the Free and the Pro version. If you don't enter a license key during the installation, you'll get an automatic 30-day trial of the Pro features.

After the 30-day trial is up, TrayStatus will automatically revert to the Free version. If you'd prefer to revert TrayStatus to the Free version before the end of the trial, please follow these steps:

- Open the TrayStatus Settings window
- Click the License Key tab
- Click the "Change to Free Version"
- Click Apply

After performing the steps above, TrayStatus will revert to the Free version, with the Pro features disabled. After reverting to the Free version, you'll no longer receive message box prompts to upgrade to the Pro version.

## Can I transfer my license to a different computer?

A TrayStatus Pro license key can certainly be transferred to a different computer! The license key can be installed on a different computer if you have done **any** of the following on the old computer first:

- Cleared the license key from the TrayStatus Settings > License Key tab and applied the settings (reverts TrayStatus to the Free version)
- Completely uninstalled TrayStatus
- Wiped or scrap the old computer

Basically, as long as DisplayFusion is no longer in use on the old computer, you're good to use your existing key on a new computer.

## Text Query Syntax

The text query syntax section has moved **here**.

## Privacy Policy

The privacy policy has moved **here**.